

# Konstanitnos Chalikias

## IT Support Specialist With Cybersecurity Experience

Innovative IT Support Specialist with experience in selecting and setting up diverse technical equipment. Strong written and oral communication skills resulting in knowledgeable, satisfied customers. Excellent instructional and problem-solving skills reduce concerns related to new technology. And Certified Information systems security technician advanced.



### Work History

2015-10 -  
Current

#### IT Support Specialist W/ Cybersecurity Experience

*Hellenic Saltworks S.A., Athens*

- Design, installing and configure cybersecurity countermeasures as customized solutions to improve the safety and availability of the IT Systems.
- The solutions is based on free open source distributions of Debian and Ubuntu keeping the costs low with no subscription fees.
- Explained security measures in simple terminology to help users understand malware and phishing threats.
- Determined hardware and network system issues using proactive troubleshooting techniques.
- Managed backup and recovery of data assets to safeguard system availability.
- Collaborated with external vendors to perform penetration tests on network devices, operating systems and databases.

2015-10 -  
Current

#### Vulnerability Assessment and Penetration Tester

*Freelancer, Athens*

- Simulated attack scenarios using threat actors' tactics and techniques.
- Assisted with development of cybersecurity policies and procedures to prevent and defend against unauthorized access to systems, networks, and data.



### Contact

#### Address

Athens, 13451 Greece

#### Phone

+306940680088

#### E-mail






info@bgb.gr

#### WWW

bgb.gr



### Skills

- Backup and recovery  Very Good
- Helpdesk call support  Very Good
- Technical Support  Very Good
- Network diagnostics  Very Good
- Staff education and training  Very Good
- Penetration testing [kali linux]

- Analyzed security policies for usefulness and value to suggest security policy improvements.
- Identified weaknesses and vulnerabilities in network systems.
- Encrypted data and erected firewalls to protect confidential information.
- Monitored use of data files and regulated access to protect secure information.

2010-04 -  
2014-01

## Co-Founder

*BiTgiaBiT, Messolonghi*

Supply – Installation – Support

- Computers, office machines, security systems.
- Cash registers, Tax mechanisms, Commercial applications, Website Development, Internet café.
- Businesses and organizations at an advisory and support level in their information systems.
- Consulted with customers to assess needs and propose optimal solutions.

2004-05 -  
2010-02

## Technical Department Supervisor

*HIPAC A.E.B.E, Athens*

- Promotion of technical support contracts in the private and public sector and their support at technical and advisory level.
- Promotion and technical support of the application for electronic archiving and distribution of PAPHYRUS documents.
- Design, installation, configuration of integrated network infrastructures and their further monitoring and management.
- Design and installation of integrated storage and clustering solutions.

2004-03 -  
2004-05

## PC Technician and Networks

*I-CON AEBE, Agrinio*

- Installations of structured data and voice cabling networks based on International standards EIA/TIA 568B, ISO11801, TIA 569.
- Responded to support requests from end-users and patiently walked individuals through basic troubleshooting tasks.
- Tested and installed motherboards, processors,

Very Good

Developing security plans

Very Good

Data security

Very Good

Operating system management

Very Good

Analytical and Critical Thinking

Very Good

Problem-Solving

Very Good

Maintenance and Repair

Very Good



## Software

All Windows Desktop OS and office up to date

Very Good

All Windows servers OS and MS SQL up to date

Very Good

Linux distro

Ubuntu,Debian,Kali,pihole up to date

Good

and graphics cards on desktops and laptops for corporate staff.

- Diagnosed and resolved malfunctions in computers, office machines and automated teller machines.



## Education

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1999-09 -  
2002-06

### **DEGREE TECHNICIAN OF ELECTRONIC & COMPUTER SYSTEMS, INSTALLATIONS, NETWORKS & TELECOMMUNICATIONS**

2 TEE PATRAS - PATRA



## Volunteering

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- Olympic Games of 2004 in Athens I volunteer my services as Driver.
- I volunteer my services to "Your Data Matters NPO".



## Languages

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- English : State certification of foreign language proficiency B2 Level.
- Greek : Mother tongue



## Certifications

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2006-03

EMC Proven Professional SE Accreditation

2023-07

INFORMATION SYSTEMS SECURITY TECHNICIAN  
ADVANCED, TÜV HELLAS (TÜV NORD),  
P145/23/300068

2023-06

Training program "IT & Cyber Security: Threat Management and Security Policies", National and Kapodistrian University of Athens (NKUA)